



**Media Statement – Update on outbreak at Carlingview Manor Long Term Care Home –  
Ottawa**

**- Dr. Rhonda Collins, Chief Medical Officer, Revera**

April 16, 2021

Ottawa Public Health reopened the outbreak of COVID-19 at Carlingview Manor Long Term Care Home in Ottawa on April 1 after one staff member tested positive for COVID-19. The outbreak was previously declared over on March 31. Since the outbreak was declared seven staff members have tested positive for COVID-19. Three of these cases have since resolved. The remaining staff members are in self-isolation at home.

We are working very closely with Public Health officials and are following strict pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Carlingview Manor. We frequently disinfect high touch surfaces like handrails and doors, common areas and staff rooms.

At the direction of Public Health, all residents on the fourth floor are to remain in their rooms at all times. Dining room service has resumed for all floors, with the exception of the fourth.

All Carlingview Manor residents who consented to and are able to be vaccinated have now received both doses. Vaccinations for staff are ongoing

We have informed the residents, their families and the staff of the status of the outbreak. Although general visits are suspended while the province is in lockdown, visits from essential caregivers and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.