



**Media Statement – COVID-19 Outbreak at The Westwood Retirement Residence – Ottawa
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

April 19, 2021

On April 19, Ottawa Public Health declared an outbreak at The Westwood retirement residence after one resident and four staff members tested positive for COVID-19. The staff members are in self-isolation at home. All residents are being tested in consultation with Ottawa Public Health.

We are working closely with Ottawa Public Health officials to implement pandemic outbreak protocols and infection control practices. Residents are monitored for symptoms twice daily. All staff are screened at the beginning and end of their shifts and are required to wear a surgical mask and eye protection in the residence at all times.

We continue to do enhanced cleaning at The Westwood, disinfecting high touch surfaces like handrails and doors, common areas and staff rooms frequently. Movement between the residence's towers has also been restricted.

Group recreation programming has been replaced by one-on-one activities with residents for social engagement.

We have informed residents, their families and the staff of the status of the outbreak. Visits have been cancelled during the outbreak, except for designated essential visitors. We appreciate the patience and understanding of our residents and their families as we take these precautions. After the outbreak is resolved, we will notify families as soon as we are able to resume visits.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.