



**Media Statement – COVID-19 Outbreak declared at Bow-Crest Care Centre – Calgary  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

August 8, 2020

We received confirmation from Alberta Health Services on August 7 that one staff member of Bow-Crest Care Centre in Calgary tested positive for COVID-19. The staff member who tested positive is in self-isolation at home.

We are working closely with Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored closely for symptoms and all staff are screened at the beginning and end of their shifts. All staff are required to wear a surgical mask and a face shield or goggles in the home at all times.

The staff member last worked exclusively on the 2<sup>nd</sup> floor. At the recommendation of Alberta Health Services, all residents on the 2<sup>nd</sup> floor will be tested for COVID-19 as a precaution and served meals in their rooms. All staff who had been in contact with employee will also be tested. Residents and staff are being cohorted to separate the two areas of the residence.

We are doing enhanced cleaning at Bow-Crest, disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms more frequently.

We have adjusted our mealtime and recreation activities to promote physical distancing. We have structured our dining service to maximize physical distancing during mealtime while allowing the staff to provide supervision and assistance as required. Group recreation programs have been replaced by one-on-one activities to maintain social engagement.

We have informed residents, their families and the staff of the status of the outbreak. We continue to reach out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation. After the outbreak is resolved, we will notify families when we are able to resume visits.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.