



**Media Statement – Update on Pinecrest Manor Long Term Care Home – Lucknow
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

August 12, 2020

We received confirmation on August 11 that a staff member at Pinecrest Manor Long Term Care Home in Lucknow has been identified as having indeterminate test results for COVID-19. Out of an abundance of caution and as directed by Grey Bruce Health Unit, we are operating under outbreak protocol pending further test results for this suspected outbreak. The staff member is in self-isolation at home.

We are working closely with Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored closely for symptoms and all staff are screened at the beginning and end of their shifts. All staff are required to wear a surgical mask and a face shield or goggles in the home at all times.

We are doing enhanced cleaning at Pinecrest Manor, disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms more frequently.

We have adjusted our mealtime and recreation activities to promote physical distancing. We have structured our dining service to maximize physical distancing during mealtime while allowing the staff to provide supervision and assistance as required. Group recreation programs have been replaced by one-on-one activities to maintain social engagement.

We have informed residents, their families and the staff of the status of the outbreak. We will reach out to all families of residents to notify them when we are able to resume visits.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.