



**Media Statement – COVID-19 outbreak at Portobello Retirement Residence – Orléans
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

August 31, 2020

We received confirmation from Ottawa Public Health today that one staff member of Portobello Retirement Residence in Orléans has tested positive for COVID-19. The staff member, who was swabbed as part of surveillance testing in the residence, is in self-isolation at home.

We are working closely with Ottawa Public Health officials to determine next steps. Residents and staff at the residence are tested regularly for COVID-19. We continue to follow pandemic outbreak protocols and infection control practices. All residents are monitored closely for symptoms and all staff are screened at the beginning and end of their shifts. All staff are required to wear a surgical mask in the residence at all times.

We are doing enhanced cleaning at Portobello, disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms more frequently.

To promote physical distancing, residents are being served meals in their rooms. Group recreation programming has been replaced by one-on-one activities with residents for social engagement.

We have informed residents, their families and the staff of the status of the outbreak. We continue to reach out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation. After the outbreak is resolved, we will notify families when we are able to resume visits.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences and long term care homes.