



Dear Residents, Families and Employees,

As the COVID-19 pandemic continues to impact people in Canada and around the world, Revera is committed to your safety and wellbeing in our retirement residences and long term care homes. This page provides information about Revera's response to the pandemic, along with helpful information, updates and links to resources.

Revera is proud to be a leader in the senior living sector:

- Revera works closely with regional and provincial **public health authorities** in all jurisdiction in which it operates and follows respective public health guidance and regulations related to COVID-19. We share our experiences caring for seniors suffering from COVID-19 with these authorities so that they can make informed decisions as we all work together to manage the worst health crisis in living memory.
- All Revera employees, volunteers, students and agency workers in our homes and at our support office are required to be **fully vaccinated**, effective October 12, 2021.
- In addition, effective November 15, 2021, Revera **requires visitors to provide proof of vaccination** upon entry to any of our retirement residences or long term care homes.
- Revera was the first senior living organization to have a **Chief Medical Officer**. Dr. Rhonda Collins has and continues to play a leadership role in Revera's and the sector's response to the clinical challenges of COVID-19.
- We are a founding partner of [The Senior Living CaRES Fund](#), launched in May 2020 to provide financial assistance to workers in the senior living sector who are facing financial hardship. The Fund recently secured charitable registration and will continue its legacy post-COVID-19 with the mandate to support employees in the senior living sector.
- In 2020, Revera convened **a panel of external experts** with national and international experience to review the company's data and experience from the pandemic's first wave and identify practical and actionable opportunities for improvement in the senior living sector. The report, entitled *A Perfect Storm: The COVID-19 Experience for Revera and the Long Term Care Sector*, is available [here](#).

We will continue to be vigilant, and to do whatever we can to safeguard our residents and staff through this extraordinary time. On behalf of Revera, thank you for choosing to live or work with us. Be well. Stay safe. Stay strong. Wear a mask. Get vaccinated.

Sincerely,

Thomas Wellner, President & CEO, Revera Inc.