



April 19, 2020

Dear Colleague,

As the COVID-19 pandemic situation continues, I want to take a moment to express how grateful I am to all of you, our amazing employees, and particularly the dedicated people on the front lines who are steadfastly bringing care, comfort and services to the residents we serve. Every day, I am inspired by your compassion, courage and commitment to supporting the seniors in our retirement residences and long term care homes.

This has not been an easy time, particularly for those homes and residences that have experienced COVID-19 outbreaks. We have all felt the weight of sadness for residents that lost their battle with this terrible virus, and our deepest sympathies are with those families, and with the employees who knew these residents well.

At the same time, we are seeing encouraging glimmers of hope, with a number of our homes and residences coming out on the other side of an outbreak. Hollyburn House in Vancouver, British Columbia, Mount Royal Care Centre in Calgary, Alberta, Parkview Place in Winnipeg, Manitoba, Riverside Place in Windsor, Ontario and Hillside Place in Mitchell, Ontario are all examples of homes that are now officially out of outbreak. I want to say a special thank you to the Executive Directors, management teams and employees at these homes, as your success is inspiring hope and contributing to the learnings needed to best tackle the spread of COVID-19.

We are also starting to hear cautious optimism from our Public Health leaders, both Provincial and Federal, about starting to see a 'flattening of the curve,' something which we're all working to achieve.

These promising signs help fuel our determination and commitment to doing everything we can to support you and to protect our residents. You and our residents are our number one priority, and together, we will get through this stronger than ever.

I am so proud to be part of the Revera family. It is times like these that put our values to the test, and without question, I see our collective decisions and actions are clearly guided by Revera's values of Respect, Integrity, Compassion and Excellence. It is inspiring. Thank you.

Be well. Stay safe. Stay strong.

Thomas Wellner  
President & CEO, Revera Inc.