



May 3, 2020

Dear Revera Employees, Residents and Family Members,

Over the past several weeks, Canadians have rallied to support those most vulnerable to the effects of the COVID-19 virus, including seniors and those with underlying health conditions, by adhering to the necessary restrictions imposed by our various governments. It has been inspiring to see, from coast to coast, the willingness to work together to “flatten the curve,” despite the challenges and inconveniences this has meant for everyone.

We are now hearing cautious optimism that our collective efforts are starting to work. Some provinces are even nearing their public health guideposts for beginning to re-open. As we all continue to progress towards this light at the end of the tunnel, governments have been clear that, overall, the approach will be gradual. Each province is working on its own strategy to phase the return to the new normal, with unique timelines associated with how they will move forward with loosening restrictions.

Revera has the privilege of serving thousands of seniors across our long term care homes and retirement residences. During this pandemic, we are working hard to do everything we can to assure their safety, and the safety of the heroes who care for them – our employees. The elderly are disproportionately vulnerable to this virus, and we have been on the front line, adapting to constantly emerging information and situations to protect them. It has been tremendously challenging, and sometimes heart-breaking.

That’s why, as we begin to emerge from the crisis portion of this pandemic, finding the right path forward in every province will not be simple. Already, we are examining provincial directives and consulting with public health experts as we begin the process of developing a framework for re-opening, and we’ll share more detail about our planned approach as soon as we can. Always at the heart of our planning is the health and safety of our residents and staff. We truly are all in this together. I thank you for your incredible support during this exceptionally difficult time, and, like you, I look forward to brighter days ahead.

Please reach out to your Executive Director if you have any questions at any time. To keep in touch with Revera, please visit our [COVID-19 section](#) on our website, [reveraliving.com](http://reveraliving.com).

Be well. Stay safe. Stay strong.

Thomas Wellner  
President & CEO, Revera Inc.

