



**Media Statement – Update on Capilano Care Centre Long Term Care Home – West Vancouver
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

December 14, 2020

Vancouver Coastal Health declared an outbreak of COVID-19 at Capilano Care Centre Long Term Care Home in West Vancouver on November 9. Since the outbreak started, 75 residents have tested positive for COVID-19. Thirty-one residents have recovered and we are deeply saddened to report that 24 residents have died as a result of COVID-19. Our thoughts and heartfelt sympathies go out to all the families and friends who have lost a loved one.

Since the outbreak began, 60 staff members have tested positive for COVID-19. Five staff members and are in isolation in their homes and 55 staff members have recovered.

We are working very closely with Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Capilano Care Centre. We are frequently disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms.

At the direction of Vancouver Coastal Health, all residents are to remain in their rooms at all times. One on one recreation activities will be continued to maintain social engagement during this period of isolation.

We are continuing to inform the residents, their families and the staff of the status of the outbreak. At the direction of Public Health, all indoor and outdoor visits are cancelled temporarily. Essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.