



**Media Statement – COVID-19 Outbreak at Maplecrest Retirement Residence – Grimsby
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

December 28, 2020

Niagara Region Public Health declared an outbreak of COVID-19 at Maplecrest Retirement Residence in Grimsby on December 27, 2020 due to possible exposure. Currently there are no cases of COVID-19 among residents or staff. All residents and staff will be swabbed at the direction of Public Health.

We are working very closely with Public Health officials and are following strict pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts. All staff are required to wear an appropriate mask and eye protection in the residence.

Enhanced cleaning is being done at Maplecrest Retirement Residence. We frequently disinfect high touch surfaces like handrails and doors, resident suites, common areas and staff rooms.

At the direction of Niagara Region Public Health, all residents are to remain in their suites at all times. Individual recreation activities will be continued to maintain social engagement during this period of isolation.

We have informed the residents, their families and the staff of the status of the outbreak. At the direction of Public Health, all indoor and outdoor general visits are cancelled temporarily. Visits from essential caregivers and essential visits for palliative residents will be permitted where deemed necessary.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of residents and their families as we put these precautions in place.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences and long term care homes.