



**Media Statement – Outbreak at Royal City Manor Long Term Care Home – New Westminster
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

December 3, 2020

Fraser Health Authority declared an outbreak of COVID-19 at Royal City Manor Long Term Care Home in New Westminster on December 1 after one resident and three staff members tested positive for COVID-19. The resident is in isolation in their room. The staff members are in self-isolation at home. All residents and staff on the first floor have been swabbed at the direction of Public Health.

We are working very closely with Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Royal City Manor. We are frequently disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms.

At the direction of Fraser Health Authority, all residents are to remain in their rooms at all times. One on one recreation activities will be continued to maintain social engagement during this period of isolation.

We are informing the residents, their families and the staff of the status of the outbreak. At the direction of Public Health, all indoor and outdoor visits are cancelled temporarily. Designated visits are also temporarily cancelled, with the exception of visits for end of life.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.