



**Media Statement – COVID-19 Outbreak at West Oak Village Long Term Care Home - Oakville
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

December 2, 2020

Halton Public Health declared an outbreak of COVID-19 at West Oak Village Long Term Care Home in Oakville on November 24 after one staff member tested positive for COVID-19. Since the outbreak started, a total of three staff members have tested positive for COVID-19. The staff members are at home in self-isolation.

We are working very closely with Halton Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents of West Oak Village are in isolation in their rooms. All residents of the home continue to be monitored twice a day for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home. All residents and staff will be tested for COVID-19, at the direction of Public Health.

Enhanced cleaning is being done at West Oak Village. We are frequently disinfecting high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms.

Individual recreation activities will be continued to maintain social engagement during this period of isolation. We have informed the residents, their families and the staff of the status of the outbreak. At the direction of Public Health, all indoor and outdoor visits are postponed. Designated family caregiver visits and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.