



Media Statement – COVID-19 Outbreak at Heritage Lodge Retirement Residence – Vankleek Hill

- Dr. Rhonda Collins, Chief Medical Officer, Revera

December 24, 2021

Eastern Ontario Health has declared an outbreak at Heritage Lodge retirement residence after one resident, one staff member and one third-party care provider tested positive for COVID-19. The staff member and third-party care provider are in self-isolation at home.

We are working closely with Eastern Ontario Health officials to implement pandemic outbreak protocols and infection control practices. Residents are monitored for symptoms daily. All staff are screened at the beginning and end of their shifts and are required to wear a surgical mask and eye protection in the residence at all times.

We are doing enhanced cleaning at Heritage Lodge, disinfecting high touch surfaces like handrails and doors, common areas and staff rooms frequently.

To promote physical distancing, residents are being served meals in their rooms. Group recreation programming has been replaced by one-on-one activities with residents for social engagement.

We have informed residents, their families and the staff of the status of the outbreak.

Residents at Heritage Lodge who have consented, and are able to be vaccinated, have received their booster shot. All Revera staff are fully vaccinated and booster shots are underway.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences and long term care homes.