



**Media Statement – COVID-19 Outbreak at The Heartland Retirement Residence – Okotoks  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

December 23, 2021

Alberta Health Services has declared an outbreak at The Heartland retirement residence after one staff member and one third-party care provider tested positive for COVID-19. The staff member is in self-isolation at home.

We are working closely with Alberta Health Services officials to implement pandemic outbreak protocols and infection control practices. Residents are monitored for symptoms twice daily. All staff are screened at the beginning and end of their shifts and are required to wear a surgical mask and eye protection in the residence at all times.

We are doing enhanced cleaning at The Heartland, disinfecting high touch surfaces like handrails and doors, common areas and staff rooms frequently.

Residents at The Heartland who have consented, and are able to be vaccinated, have received their booster shot.

We have informed residents, their families and the staff of the status of the outbreak.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences and long term care homes.