



**Media Statement – COVID-19 Outbreak at Glynnwood Retirement Residence – Thornhill  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

February 4, 2021

York Region Public Health declared an outbreak of COVID-19 at Glynnwood Retirement Residence in Thornhill on February 3 after one resident, one staff member and one third party caregiver tested positive for COVID-19. This resident and all other residents are in isolation in their rooms and are monitored twice daily for symptoms. The staff member and the third party caregiver are in self-isolation at home.

We are working very closely with Public Health officials and are following strict pandemic outbreak protocols and infection control practices.

All staff are screened at the beginning and end of their shifts. All staff are required to wear an appropriate mask and eye protection in the residence. Extra staff have been engaged to facilitate staff cohorting throughout the building.

Enhanced cleaning is being done at Glynnwood. We frequently disinfect high touch surfaces like handrails and doors, common areas and staff rooms.

The dining room is closed, and residents are receiving meals on trays in their suites. Group recreation programming has been replaced by individual activities with residents for social engagement.

We have informed the residents, their families and the staff of the status of the outbreak. Visits have been cancelled during the outbreak, with the exception of visits from essential caregivers and essential visits for palliative residents.

We appreciate the patience and understanding of residents and their families as we take these precautions.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences and long term care homes.