



**Media Statement – Update on outbreak at Capilano Care Centre – West Vancouver  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

January 4, 2021

Vancouver Coastal Health declared an outbreak of COVID-19 at Capilano Care Centre Long Term Care Home in West Vancouver on November 9, 2020. Over the course of the outbreak, 76 residents tested positive for COVID-19. Fifty resident cases have resolved. We regret to confirm that 26 residents have passed away with COVID-19. The team at Capilano offers its most sincere condolences to the families and friends of the residents who passed away.

During this outbreak, 66 staff members have tested positive for COVID-19. All staff cases have resolved.

We continue to work very closely with Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms. All residents of Capilano Care Centre who can and wish to be vaccinated have received their first dose of the vaccine. The second dose will be administered once it is made available to the home.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Capilano Care Centre. We frequently disinfect high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms.

At the direction of Vancouver Coastal Health, all residents are to remain in their rooms at all times. One on one recreation activities will be continued to maintain social engagement during this period of isolation.

We are regularly updating residents, their families and staff of the status of the outbreak. At the direction of Public Health, visits are restricted to essential visits for palliative residents.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.



We very much appreciate the outpouring of support from families and the community. We also thank families and friends of our residents who have taken time to show support for our staff by dropping off cards, goodies or donations to the staff social committee. These gestures mean the world to our staff and we are truly grateful.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.