



**Media Statement – COVID-19 Outbreak at Carlingview Manor Long Term Care Home – Ottawa
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

January 2, 2021

Ottawa Public Health (OPH) declared an outbreak of COVID-19 at Carlingview Manor Long Term Care Home in Ottawa on January 1 after one staff member tested positive following surveillance testing. The staff member is in self-isolation at home. All residents and staff who have not previously tested positive for COVID-19 are being swabbed at the direction of Ottawa Public Health.

We are working very closely with Public Health officials and are following strict pandemic outbreak protocols and infection control practices.

Most of the staff have received the first dose of the Pfizer COVID-19 vaccine and will begin receiving their second dose on January 5. The remaining staff will receive their first dose this week. We are prepared with vaccination supplies and signed consents for residents to receive the Moderna vaccine as soon as possible and at the direction of Ottawa Public Health.

All residents are to remain in their rooms at all times and will be monitored twice daily for symptoms. All staff are screened at the beginning and end of their shifts. All staff are required to follow OPH droplet precautions (mask and eye protection) when providing care.

Enhanced cleaning is being done at Carlingview Manor. We frequently disinfect high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms. Individual recreation activities are in place to maintain social engagement during isolation.

We have informed the residents, their families and the staff of the status of the outbreak. All indoor and outdoor visits are cancelled temporarily. Visits from essential caregivers and essential visits for palliative residents will continue as scheduled.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.