



**Media Statement – COVID-19 Outbreak at Dover Cliffs Long Term Care Home – Port Dover  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

January 20, 2021

Haldimand-Norfolk Health Unit declared an outbreak of COVID-19 at Dover Cliffs Long Term Care Home in Port Dover on January 19 after one staff member tested positive for COVID-19. The staff member is in self-isolation at home. At the direction of Public Health, all residents will be swabbed this week and all staff members will be swabbed as part of on-going staff surveillance testing.

We are working very closely with Haldimand-Norfolk Health Unit officials and are following strict pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Dover Cliffs. We frequently disinfect high touch surfaces like handrails and doors, common areas and staff rooms.

At the direction of Public Health, all residents are to remain in their rooms at all times. Individual recreation activities will be continued to maintain social engagement during this period of isolation.

All residents of Dover Cliffs who have consented to and are able to be vaccinated have received their first dose. Staff vaccinations are also underway.

We have informed the residents, their families and the staff of the status of the outbreak. Although general visits are suspended while the province is in lockdown, visits from essential caregivers; and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.