



**Media Statement – Update on Royal City Manor Long Term Care Home – New Westminster
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

January 28, 2021

Fraser Health Authority has confirmed that 95 residents of Royal City Manor Long Term Care Home in New Westminster have tested positive for COVID-19 since the outbreak was declared on January 3. Eleven resident cases have resolved. We regret to confirm that 19 residents have passed away with COVID-19 during the outbreak. The team at Royal City Manor offers its most sincere condolences to the families and friends of the people who passed away.

Fraser Health also confirmed that 27 staff members have tested positive for COVID-19. Thirteen of these cases have resolved, and the remaining people are self-isolating in their homes.

We are extremely grateful to Fraser Health officials for their guidance in managing the outbreak and for their daily presence in the home. We have been working closely with them throughout the outbreak and are maintaining pandemic outbreak protocols and infection control practices. We are doing enhanced cleaning at Royal City Manor, frequently disinfecting high touch surfaces like handrails and doors, common areas and staff rooms.

All residents are monitored closely for symptoms twice daily and are tested if they present any potential signs or symptoms of the virus. Staff are screened at the beginning and end of their shifts. All staff are required to wear an appropriate mask, gown and eye protection while in the home.

All residents in the home have been asked to self-isolate in their rooms. Meals are served in resident rooms with supervision and assistance as required.

The distribution of vaccines is being organized by the provincial health department in concert with Fraser Health. All residents and staff who provided consent and are able to be vaccinated have received their first dose. We expect that the second dose will be made available to residents and staff in the coming weeks.

We are regularly updating residents, their families and staff on the status of the outbreak. In consultation with Fraser Health, visits are restricted to essential visits for palliative residents.

We recognize how difficult these measures are for residents and their families and we appreciate their patience and understanding as we put these precautions in place for the safety of our residents. Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.