



Media Statement – COVID-19 Outbreak at Royal City Manor Long Term Care Home – New Westminster

- Dr. Rhonda Collins, Chief Medical Officer, Revera

January 3, 2021

Fraser Health Authority declared an outbreak of COVID-19 at Royal City Manor Long Term Care Home in New Westminster on January 3 after two staff members and one resident tested positive for COVID-19. The staff members are in self-isolation at home. All residents and staff on the first floor will be swabbed at the direction of Public Health.

We are working very closely with Public Health officials and are following strict pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask, gown and eye protection in the home.

Enhanced cleaning is being done at Royal City Manor. We frequently disinfect high touch surfaces like handrails and doors, resident rooms, common areas and staff rooms.

At the direction of Fraser Health Authority, all residents on the first floor are to remain in their rooms at all times. Meals are being delivered with supervision and assistance as required.

We have informed the residents, their families and the staff of the status of the outbreak. At the direction of Public Health, all indoor and outdoor visits are cancelled temporarily. Visits from designated visitors and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.