



**Media Statement – Update on Outbreak at Telfer Place Retirement Residence – Paris  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

January 2, 2021

Brant County Health Unit declared an outbreak of COVID-19 at Telfer Place Retirement Residence in Paris on December 16 after one staff member tested positive for COVID-19. This case has now resolved, and there have been no additional cases confirmed.

We are working closely with Public Health officials and are maintaining pandemic outbreak protocols and infection control practices. We are doing enhanced cleaning at Telfer Place, frequently disinfecting high touch surfaces like handrails and doors, resident suites, common areas and staff rooms.

All residents are monitored closely for symptoms twice daily and are tested if they present any potential signs or symptoms of the virus.

Staff are screened at the beginning and end of their shifts. All staff are required to wear an appropriate mask and eye protection while in the residence.

All residents on the assisted living floor have been asked to self-isolate in their suites. Meals are served in resident suites with supervision and assistance as required. To maintain stimulation and social engagement during this period of isolation, individual recreation activities continue.

We are regularly updating residents, their families and staff on the status of the outbreak. At the direction of Public Health, visits are restricted to essential caregivers and essential visits for palliative residents.

We recognize how difficult these measures are for residents and their families and we appreciate their patience and understanding as we put these precautions in place for the safety of our residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.