Media Statement – COVID-19 Outbreak at The Renoir Retirement Residence – Newmarket
- Dr. Rhonda Collins, Chief Medical Officer, Revera

January 22, 2021

York Region Public Health declared an outbreak of COVID-19 at The Renoir Retirement Residence in Newmarket today after one third-party agency staff member tested positive for COVID-19. The staff member is in self-isolation at home. All residents and staff will be swabbed at the direction of Public Health.

We are working very closely with Public Health officials and are following strict pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at The Renoir. We frequently disinfect high touch surfaces like handrails and doors, common areas and staff rooms.

At the direction of York Region Public Health, all residents are to remain in their rooms at all times. Individual recreation activities will be continued to maintain social engagement during this period of isolation.

We have informed the residents, their families and the staff of the status of the outbreak. At the direction of Public Health, all indoor and outdoor visits are cancelled temporarily. Visits from essential caregivers and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

All Renoir residents and staff, who have provided consent and are able to be vaccinated, have now received their first dose.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.