



Media Statement – Update on Carlingview Manor Long Term Care Home – Ottawa, ON
- Dr. Rhonda Collins, Chief Medical Officer, Revera

July 17, 2020

We received confirmation on July 17 that one resident of Carlingview Manor Long Term Care Home in Ottawa has tested positive for COVID-19. The resident is in isolation on the second floor and is asymptomatic.

Ottawa Public Health has determined that an outbreak should be declared on the second floor where the resident resides at Carlingview Manor. This is the only floor declared in outbreak.

All residents on the second floor are now in isolation and will be served meals in their rooms. We have informed all Carlingview Manor residents, their families and staff of the status of the outbreak on the second floor. We will continue to reach out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

We are actively working with experts to try to trace the origin of this new case of COVID-19. Under the direction of Ottawa Public Health, we will retest all staff and residents who have previously tested negative for COVID-19.

Staff providing care for residents will continue to wear appropriate personal protective equipment (PPE). All staff are required to wear a surgical mask in the residence at all times.

We continue to work closely with Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored closely for symptoms and all staff are screened at the beginning and end of their shifts.

We continue to do enhanced cleaning at Carlingview Manor, cleaning high touch surfaces like handrails and doors, resident rooms, common areas, and staff rooms more frequently.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.