

Media Statement – Update on Garden City Manor Long Term Care Home – St. Catharines - Dr. Rhonda Collins, Chief Medical Officer, Revera July 13, 2020

July 13, 2020

We have received confirmation from Niagara Region Public Health that 6 residents and 3 staff members of Garden City Manor Long Term Care Home in St. Catharines have tested positive for COVID-19 since this outbreak began. There is only one active case in the home now. Four of the residents have now recovered, as have the three staff members who tested positive.

We regret to report that three residents have passed away with COVID-19 in the past week. We offer our most sincere condolence to the families and friends of the people we have lost to this pandemic.

We continue to work closely with Niagara Region Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored closely for symptoms and all staff are screened at the beginning and end of their shifts. Staff providing care for residents in isolation (positive or symptomatic) wear appropriate personal protective equipment (PPE) which includes a mask, face shield, gloves and gown. All staff are required to wear a surgical mask and a face shield or goggles in the residence at all times.

We continue to do enhanced cleaning at Garden City Manor, cleaning high touch surfaces like handrails and doors, resident rooms, common areas, and staff rooms more frequently.

We continue to do enhanced cleaning at Garden City Manor, cleaning high touch surfaces like handrails and doors, resident rooms, common areas, and staff rooms more frequently. We have adjusted our mealtime and recreation activities to promote physical distancing. All residents in isolation are served meals in their rooms.

We have structured our dining service to maximize physical distancing during mealtime while allowing the staff to provide supervision and assistance as required. Group recreation programs have been replaced by one-on-one activities to maintain social engagement.

We are reaching out to families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.