



**Media Statement – Update on Telfer Place Retirement Residence – Paris  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

June 16, 2020

We received confirmation on June 15 from Brant County Health Unit that two staff members of Telfer Place Retirement Residence in Paris tested positive for COVID-19. The staff members, who are asymptomatic, tested positive during surveillance testing and are in self-isolation at home.

Ministry of Health Directive #3 states that we cannot allow visitors while there is an outbreak. As Telfer Place has both retirement living and long term care residents, this means that we will not be able to go forward with the outside visitation program for either long term care or retirement living residents and families until this current outbreak is declared over by the Brant County Health Unit. We know how much all our families and residents are looking forward to visiting their loved ones. We appreciate your continuing patience and understanding. We will keep all families updated on the status of the outbreak and future visitation opportunities.

We are working closely with Brant County public health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored closely for symptoms and all staff are screened at the beginning and end of their shifts. Staff providing care for residents in isolation wear appropriate personal protective equipment (PPE) which includes a mask, face shield or goggles, gloves and gown. All staff are required to wear a surgical mask and face shield or goggles in the residence at all times.

We are doing enhanced cleaning at Telfer Place, cleaning high touch surfaces like handrails and doors, resident rooms, common areas, and staff rooms more frequently.

To promote physical distancing, residents are being served their meals in their suites. Group recreation programming has been replaced by one-on-one activities with residents for social engagement.

We have informed residents, their families and the staff of the status of the outbreak. We continue to reach out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences and long term care homes.