



March 22, 2021

Dear Residents, Families and Employees,

Over the past year, the Canadian public saw what residents, their families and all of us in the sector have known all along: the dedicated employees working to support and care for seniors in long term care homes and retirement residences are heroes. Right across Canada, they have been on the front lines of the battle to prevent the spread of COVID-19 – sometimes while fighting other, more personal battles that have caused financial strain.

Their strength, resiliency and willingness to help others in need is what first inspired the Senior Living CaRES Fund. Launched in May 2020 as a \$2 million fund by founding partners Chartwell, Revera, Extendicare and Sienna, the CaRES Fund recognizes the extraordinary efforts of senior living sector employees through the pandemic, providing one-time financial assistance of up to \$10,000 to Canadian employees of all senior living operators. **To date, more than \$2.3 million has been awarded to 679 senior living workers.** Here are just a few examples:

- A nursing aide at a long term care home was awarded \$5000 to support nursing school tuition
- A staff member at a retirement residence was awarded \$4520 to support bill payments
- A health care aide at a long term care home was awarded \$2562 to pay for car repairs along with various bill payments
- A cook at a retirement home was awarded \$3066 in rent support
- An environmental services worker at a retirement home was given \$3110 towards new glasses and hearing aids to better support their role
- A personal support worker at a long term care home, who is a single mother, was awarded \$1330 to support with rent payments
- A dietary aide at a retirement residence was awarded \$654 to help support hardships due to a two-month quarantine, and to help purchase groceries and medicine

With so many powerful examples of support by the CaRES Fund in 2020, I'm delighted to share that the founding partners, joined by new partners Southbridge Care Homes and Omni Health, will continue the Fund's legacy in 2021. Up to four application review windows will be available for applicants throughout 2021; the first-quarter funding application window is open from March 22nd to April 9th. The CaRES Fund will share future application periods in the coming months.



A range of employees who are working tirelessly to care for residents during the pandemic, including personal support workers, nurses, dietary aides, and the recreation, environmental, culinary and administrative staff, are eligible to apply. Applicants can request funding to help them pay bills, rent, mortgage, home repairs, family care and more. The decision to award funds is made by an independent review committee. More information about the CaRES Fund and the application process can be found at seniorlivingcares.ca.

I am very proud of the leadership role that Revera played as a founding partner of the CaRES Fund, and I'm doubly pleased that this legacy will continue after the COVID-19 pandemic. We are now working towards evolving the Fund into a lasting charitable foundation aimed at continuing to support employees in the senior living sector who are experiencing hardship. As we watch the CaRES initiative evolve, it will always be rooted in the history of COVID-19 so that Canadians will never forget the heroic contributions of senior living sector employees.

To all of the employees at Revera and other long term care and retirement living providers, your enormous contributions and compassion during this unreal time in history are deeply appreciated. Thank you.

Be well. Stay safe. Stay strong. Wear a mask, and when your turn comes, get vaccinated.

Sincerely,

Thomas Wellner, President & CEO, Revera Inc.