Media Statement – Update on outbreak at Aspen Ridge Retirement Residence – Red Deer
- Dr. Rhonda Collins, Chief Medical Officer, Revera

March 17, 2021

Since Alberta Health Services declared an outbreak of COVID-19 at Aspen Ridge Retirement Residence on February 17, we have received confirmation that 37 residents and ten staff have tested positive for COVID-19. To date, 28 residents and eight staff members have recovered. We regret to inform that we have had four residents pass away with COVID-19 during the outbreak. The team at Aspen Ridge offers its most sincere condolences to the families and friends of the residents who passed away during the pandemic.

We continue to work closely with Alberta Health Services officials and are following our pandemic outbreak protocols and infection control practices. An AHS Public Health team attended Aspen Ridge on March 3 to offer the first round of vaccine to eligible residents.

Residents are isolated in their rooms and monitored for symptoms twice daily. All staff are screened at the beginning and end of their shifts and are required to wear a surgical mask and eye protection in the residence at all times.

We are doing enhanced cleaning at Aspen Ridge, disinfecting high touch surfaces like handrails and doors, common areas and staff rooms frequently. To promote physical distancing, residents are being served meals in their rooms.

Group recreation programming has been replaced by one-on-one activities with residents for social engagement. We have informed residents, their families and the staff of the status of the outbreak.

Visits have been cancelled during the outbreak, except for essential visitors. We appreciate the patience and understanding of our residents and their families as we take these precautions. After the outbreak is resolved, we will notify families as soon as we are able to resume visits.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences