



**Media Statement – COVID-19 Outbreak at Carlingview Manor Long Term Care Home – Ottawa  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

March 19, 2021

Ottawa Public Health declared an outbreak of COVID-19 at Carlingview Manor Long Term Care Home in Ottawa on March 19 after one staff member tested positive for COVID-19 as part of ongoing staff surveillance testing. The staff member is in self-isolation at home.

We are working very closely with Public Health officials and are following strict pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Carlingview Manor. We frequently disinfect high touch surfaces like handrails and doors, common areas and staff rooms.

At the direction of Public Health, all residents are in isolation in their rooms as a precaution. Individual recreation activities will be continued to maintain social engagement during this period of isolation.

All eligible Carlingview Manor residents who wish to be vaccinated have now received their first and second doses of vaccine. Vaccinations for staff are ongoing.

We have informed the residents, their families and the staff of the status of the outbreak. Although general visits are suspended while the province is in lockdown, visits from essential caregivers and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.