



**Media Statement – Update on Carlingview Manor Long Term Care Home – Ottawa
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

March 24, 2021

Ottawa Public Health has confirmed that one staff member at Carlingview Manor Long Term Care Home in Ottawa has tested positive for COVID-19 since the outbreak began on March 19. The staff member is in self-isolation at home. At the direction of Ottawa Public Health, all residents were tested on March 19. All results have come back negative.

We are working closely Ottawa Public Health officials and are maintaining pandemic outbreak protocols and infection control practices.

We are doing enhanced cleaning at Carlingview Manor frequently disinfecting high touch surfaces like handrails and doors, common areas and staff rooms.

All residents are monitored closely for symptoms twice daily and are tested if they present any potential signs or symptoms of the virus.

Staff are screened at the beginning and end of their shifts. All staff are required to wear an appropriate mask and eye protection while in the home.

All residents in the home have been asked to self-isolate in their rooms. Meals are served in resident rooms with supervision and assistance as required. To maintain stimulation and social engagement during this period of isolation, individual recreation activities continue.

All residents at Carlingview Manor who consented to and are able to be vaccinated have now received both doses of the vaccine. Vaccinations for staff are ongoing.

We are regularly updating residents, their families and staff on the status of the outbreak. Although general visits are suspended while the province is in lockdown, visits from essential caregivers and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families and we appreciate their patience and understanding as we put these precautions in place for the safety of our residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.