



**Media Statement – Update on outbreak at Evergreen Retirement Residence – Calgary
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

March 22, 2021

Since Alberta Health Services declared an outbreak of COVID-19 at Evergreen Retirement Residence on March 13, we have received confirmation that one staff member has tested positive for COVID-19, they are in self-isolation at home.

We continue to work closely with Alberta Health Services officials and are following our pandemic outbreak protocols and infection control practices. Residents are isolated in their rooms and monitored for symptoms twice daily. All staff are screened at the beginning and end of their shifts and are required to wear a surgical mask and eye protection in the residence at all times.

We are doing enhanced cleaning at Evergreen, disinfecting high touch surfaces like handrails and doors, common areas and staff rooms frequently.

To promote physical distancing, residents are being served meals in their rooms. Group recreation programming has been replaced by one-on-one activities with residents for social engagement.

We have informed residents, their families and the staff of the status of the outbreak. At the direction of Public Health, all indoor and outdoor visits are cancelled temporarily. Visits from designated family/support person and essential visits for palliative residents will be permitted. We appreciate the patience and understanding of our residents and their families as we take these precautions.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences and long term care homes.