



**Media Statement – Update on Eagle Terrace Long Term Care Home – Newmarket  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

May 12, 2021

York Region Public Health has confirmed that five staff members of Eagle Terrace Long Term Care Home in Newmarket have tested positive for COVID-19 since the outbreak began on May 4. The home had previously been in enhanced monitoring after a staff member tested positive for COVID-19 due to a community exposure. Two cases have since resolved, and the remaining three staff members are in self-isolation at home.

We are working closely with York Region Public Health officials and are maintaining pandemic outbreak protocols and infection control practices. We are doing enhanced cleaning at Eagle Terrace, frequently disinfecting high touch surfaces like handrails and doors, common areas and staff rooms.

All residents are monitored closely for symptoms twice daily and are tested if they present any potential signs or symptoms of the virus.

Staff are screened at the beginning and end of their shifts. All staff are required to wear an appropriate mask and eye protection while in the home.

At the direction of Public Health, all residents are to remain in their rooms at all times with contact and droplet precautions in place. Individual recreation activities will be continued to maintain social engagement during this period of isolation.

All Eagle Terrace residents who wish to be vaccinated have now received both doses. Vaccinations for staff are ongoing.

We are regularly updating residents, their families and the staff of the status of the outbreak. Although general visits are suspended while the province is in lockdown, visits from essential caregivers and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families and we appreciate their patience and understanding as we put these precautions in place for the safety of our residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.