



**Media Statement – COVID-19 Outbreak at Eagle Terrace Long Term Care Home – Newmarket  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

May 5, 2021

York Region Public Health declared an outbreak of COVID-19 at Eagle Terrace Long Term Care Home in Newmarket on May 4 after three staff members tested positive for COVID-19. The home had previously been in enhanced monitoring after a different staff member tested positive for COVID-19 due to a community exposure. That case has since resolved, and the other three staff members are in self-isolation at home. At the direction of public health, all residents and staff have been tested.

We are working very closely with Public Health officials and are following strict pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened at the beginning and end of their shifts and are being cohorted to work in assigned resident areas wherever possible. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Eagle Terrace. We frequently disinfect high touch surfaces like handrails and doors, common areas and staff rooms.

At the direction of Public Health, all residents are to remain in their rooms at all times with contact and droplet precautions in place. Individual recreation activities will be continued to maintain social engagement during this period of isolation.

All Eagle Terrace residents who wish to be vaccinated have now received both doses. Vaccinations for staff are ongoing.

We have informed the residents, their families and the staff of the status of the outbreak. Although general visits are suspended while the province is in lockdown, visits from essential caregivers and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.