



**Media Statement – COVID-19 Outbreak at Riverview Care Centre – Medicine Hat  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

May 14, 2021

Alberta Health Services declared an outbreak of COVID-19 at Riverview Care Centre in Medicine Hat on May 14 after one staff member tested positive for COVID-19 as part of ongoing staff surveillance testing. The staff member is in self-isolation at home. All residents and staff are being swabbed today at the direction of Public Health.

We are working very closely with Public Health officials and are following strict pandemic outbreak protocols and infection control practices. All residents are monitored twice daily for symptoms.

All staff are screened twice daily are being cohorted to work in assigned resident areas wherever possible. All staff are required to wear an appropriate mask and eye protection in the home.

Enhanced cleaning is being done at Riverview Care Centre. We frequently disinfect high touch surfaces like handrails and doors, common areas and staff rooms.

At the direction of Public Health, all residents are to remain cohorted to their units at all times. Dining rooms on the three individual units remain open, with one person per table.

All Riverview residents who wish to be vaccinated have now received both doses. Vaccinations for staff are underway.

We are informing residents, their families and the staff of the status of the outbreak. At the direction of Public Health, general visits are cancelled temporarily. Visits from designated family/support persons and essential visits for palliative residents will be permitted.

We recognize how difficult these measures are for residents and their families. We appreciate the patience and understanding of families as we put these precautions in place for the safety of the residents.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.