



**Media Statement – Carlingview Manor - Dr. Rhonda Collins, Chief Medical Officer, Revera**

April 9, 2020

We received confirmation that one staff member at Carlingview Manor, in Ottawa, Ontario, has tested positive for COVID-19. The staff member is self-isolating at home. We are working closely with public health officials and are following strict infection control practices.

All staff providing care for residents in isolation (positive or symptomatic) must wear full personal protective equipment (PPE) which includes a mask, face shield, gloves and gown, while providing care.

Given the increasing numbers of asymptomatic and presymptomatic spread of COVID-19, Revera has now moved to a universal masking policy for all staff. Going forward, all staff working in all areas of our long term care homes and retirement residences will be required to wear masks at all times.

We continue to do enhanced cleaning at Carlingview Manor using extra housekeeping staff to do more frequent cleaning. High touch areas like common areas, staff rooms are being disinfected using a Clorox 360 Disinfectant Cleaner system. To promote physical distancing, residents are being served their meals in their rooms and group recreation programming has been replaced by one-on-one activities for with residents for social engagement.

We have informed residents, their families and the staff on the status of the outbreak. We will continue to reach out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.