



**Media Statement – Update on Hillside Manor Long Term Care Home - Dr. Rhonda Collins, Chief Medical Officer, Revera**

April 11, 2020

We received confirmation on Saturday, March 28, that one resident at Hillside Manor Long Term Care Home in Stratford, Ontario, tested positive for COVID-19. The resident is in isolation, and there have been no new cases identified since then. We are working closely with public health officials and are following strict infection control practices.

All staff providing care for residents in isolation (positive or symptomatic) must wear full personal protective equipment (PPE) which includes a mask, face shield, gloves and gown, while providing care.

Given the increasing numbers of asymptomatic and presymptomatic spread of COVID-19, Revera has now moved to a universal masking policy for all staff. Going forward, all staff working in all areas of our long term care homes and retirement residences will be required to wear masks at all times.

We continue to do enhanced cleaning at Hillside Manor Long Term Care Home using extra housekeeping staff to do more frequent cleaning. High touch areas like common areas, staff rooms are being disinfected using a Clorox 360 Disinfectant Cleaner system. To promote physical distancing, residents are being served their meals in their rooms and group recreation programming has been replaced by one-on-one activities for with residents for social engagement.

We have informed residents, their families and the staff on the status of the outbreak. We will continue to reach out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.