



**Media Statement – Update on outbreak at Carlingview Manor – Ottawa
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

May 8, 2020

To date, we have confirmation that 137 residents and 73 staff members of Carlingview Manor Long Term Care Home in Ottawa have tested positive for COVID-19. The residents who have tested positive are in isolation. Staff members who have displayed symptoms of any kind or tested positive are isolated at home. To date, we have had 11 staff members recover and one return to work.

It is with great sadness that we confirm that 38 residents have passed away with COVID-19 since the outbreak began. Our deepest condolences go out to the families and friends of the people we have lost to this pandemic.

We are very grateful to Champlain Health Region Incident Command for its leadership in putting together the plan by which Carlingview Manor is receiving greatly appreciated assistance from Queensway-Carleton Hospital (QCH). The QCH team being deployed to help support the residents and staff at the home includes RNs, RPNs, Patient Care Aides, an Infection Prevention and Control expert, an Occupational Health Director and a Clinical Manager.

We have worked closely with Ottawa Public Health since the outbreak was declared and are following strict pandemic outbreak protocols and infection control practices. All staff providing care for residents in isolation (positive or symptomatic) must wear full personal protective equipment (PPE) which includes a mask, face shield, gloves and gown, while providing care. All staff wear a surgical mask in the home at all times.

We are doing enhanced cleaning at Carlingview Manor. High touch surfaces like handrails and doors, and resident rooms, common areas, staff rooms are receiving more frequent cleaning.

We have adjusted our mealtime and recreation activities to promote physical distancing. Meals for residents in isolation areas are served meals in their rooms. The other residents are served meals at multiple seatings in dining rooms to maximize physical distancing while allowing the staff to provide supervision and assistance as required for safety. Group recreation programs have been replaced by one-on-one activities to maintain social engagement.

We are reaching out to families of residents as often as possible, with regular e-mails and phone calls, to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.