



**Media Statement – Update on outbreak at Carlingview Manor – Ottawa
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

May 1, 2020

To date, we have confirmation that 131 residents and 62 staff members of Carlingview Manor in Ottawa have tested positive for COVID-19. The residents who have tested positive are in isolation. The staff members who tested positive are self-isolating at home.

It is with great sadness that we confirm that seven residents have passed away with COVID-19 in the past week. We offer our most sincere condolences to the families and friends of the 19 people we have lost to this pandemic.

Earlier this week, the team at Carlingview Manor began receiving some greatly appreciated assistance in the form of a new partnership with Queensway-Carleton Hospital (QCH), which began deploying staff members to help support the residents and staff at the home. The QCH team includes RNs, RPNs, Patient Care Aides, an Infection Prevention and Control expert, an Occupational Health Director and a Clinical Manager. We are very grateful for the leadership of the Champlain Health Region Incident Command for its help in putting this plan into action.

We continue to work closely with Ottawa Public Health officials and are following strict pandemic outbreak protocols and infection control practices. All staff providing care for residents in isolation (positive or symptomatic) must wear full personal protective equipment (PPE) which includes a mask, face shield, gloves and gown, while providing care. All staff wear a surgical mask in the home at all times.

We are doing enhanced cleaning at Carlingview Manor. High touch surfaces like handrails and doors, and resident rooms, common areas, staff rooms are receiving more frequent cleaning.

We have adjusted our mealtime and recreation activities to promote physical distancing. Meals for residents in isolation areas are served on an over-bed tray in their rooms. The other residents are served meals at multiple seatings in dining rooms to maximize physical distancing while allowing the staff to provide supervision and assistance as required for safety. Group recreation programs have been replaced by one-on-one activities to maintain social engagement.

We are reaching out to families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.