



**Media Statement – Update on Columbia Forest Long Term Care Home – Waterloo
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

May 25, 2020

To date, we have received confirmation that one resident and one staff member of Columbia Forest Long Term Care Home in Waterloo have tested positive for COVID-19. The resident is in isolation and the staff member is in self-isolation at home.

We are working closely with Region of Waterloo Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored closely for symptoms and all staff are screened at the beginning and end of their shift. All staff providing care for residents in isolation (positive or symptomatic) must wear appropriate personal protective equipment (PPE) which includes a mask, face shield, gloves and gown. All staff are required to wear a surgical mask in the residence at all times.

We are doing enhanced cleaning at Columbia Forest, disinfecting high touch surfaces like handrails and doors, resident rooms, common areas, and staff rooms more frequently.

We have adjusted our mealtime and recreation activities to promote physical distancing. All residents in isolation are served meals in their rooms. We have structured our dining service to maximize physical distancing during mealtime - by having residents eat in their doorways - which allows the staff to provide supervision and assistance as required. Group recreation programs have been replaced by one-on-one activities to maintain social engagement.

We are reaching out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.