

Media Statement – Hallowell House Long Term Care – Dr Rhonda Collins, Chief Medical Officer, Revera

On March 31, 2020, we received confirmation that one staff member at Hallowell House Long Term Care Home in Picton tested positive for COVID-19. The staff member is currently at home self-isolating.

To ensure the safety of our employees and residents, we have implemented full outbreak protocols. This includes monitoring all residents and staff for symptoms and isolating residents who exhibit symptoms. Staff who fail screening are directed to contact [Public Health](#) and self-isolate at home.

Overall, since the pandemic was declared, residents and employees of the home have been following strict infection control practices. We have undertaken enhanced cleaning of all our homes, including Hallowell House Long Term Care, and this will continue. This includes bringing in extra housekeeping staff to do more frequent cleaning, especially in high touch areas like doorknobs, handrails, common areas, staff rooms and seating areas. Hallowell House is also being disinfected and deep-cleaned using a Clorox 360 Disinfectant Cleaner system.

Recreation programming has been cancelled to promote physical distancing. Recreation staff now do one-on-one activities with residents to keep them socially engaged.

We will reach out to all families of residents as often as possible, with the goal of connecting with each family to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.

Dr. Rhonda Collins
Chief Medical Officer Revera Inc.