



**Media Statement – COVID-19 outbreak at Eagle Terrace Long Term Care Home, Newmarket  
– Dr. Rhonda Collins, Chief Medical Officer, Revera**

April 9, 2020

On April 9, we received confirmation that one resident of Eagle Terrace Long Term Care Home in Newmarket has tested positive for COVID-19. The resident is now in isolation.

We are working closely with public health officials on outbreak management and practices. We are monitoring residents and screening staff for symptoms of COVID-19. All residents are being isolated in their units. Staff providing care are using droplet precautions PPE (surgical mask, shield, gown, gloves) for any residents with respiratory symptoms. All other staff are wearing surgical masks at all times.

Eagle Terrace Long Term Care Home is doing more frequent cleaning, especially in high touch areas like doorknobs, handrails, common areas, staff rooms and seating areas.

To promote physical distancing, recreation programming has been cancelled. Recreation staff now do one-on-one activities with residents to keep them socially engaged.

We have begun to inform residents, their families and the staff about the outbreak. We will continue to reach out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.