



Media Statement – COVID-19 outbreak at Eagle Terrace Long Term Care Home, Newmarket, ON – Dr. Rhonda Collins, Chief Medical Officer, Revera

April 24, 2020

Four residents of Eagle Terrace Long Term Care Home in Newmarket have tested positive and are in isolation for COVID-19. Two staff members have also tested positive and are in self-isolation at home.

We regret to confirm that one resident of Eagle Terrace passed away on April 12 with COVID-19. This is devastating news for the team at Eagle Terrace and we offer our most sincere condolences to the resident's family and friends.

We are working closely with public health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored closely for symptoms and all staff are screened at the beginning and end of their shift. All staff providing care for residents in isolation (positive or symptomatic) must wear appropriate personal protective equipment (PPE) which includes a mask, face shield, gloves and gown. All staff are required to wear a surgical mask in the residence at all times.

We continue to do enhanced cleaning at Eagle Terrace, disinfecting high touch surfaces like handrails and doors, resident rooms, common areas, and staff rooms more frequently.

We have adjusted our mealtime and recreation activities to promote physical distancing. All residents in isolation are served meals in their rooms. We have structured our dining service to maximize physical distancing during mealtime, while allowing the staff to provide supervision and assistance as required. Group recreation programs have been replaced by one-on-one activities to maintain social engagement.

We continue to reach out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.