

Media Statement – Update on Fergus Place Retirement Residence - Kitchener - Dr. Rhonda Collins, Chief Medical Officer, Revera

May 19, 2020

We received confirmation on May 12 that one staff member of Fergus Place Retirement Residence in Kitchener tested positive for COVID-19. The staff member who tested positive is in self-isolation at home. Region of Waterloo Public Health completed whole home testing. All the results for residents were negative and all the results received so far for staff have also been negative.

We are working closely with Region of Waterloo Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored closely for symptoms and all staff are screened at the beginning and end of their shifts. Staff providing care for residents in isolation (positive or symptomatic) wear appropriate personal protective equipment (PPE) which includes a mask, face shield, gloves and gown. All staff are required to wear a surgical mask in the residence at all times.

We are doing enhanced cleaning at Fergus Place, disinfecting high touch surfaces like handrails and doors, resident rooms, common areas, and staff rooms more frequently.

To promote physical distancing, residents are being served their meals in their suites. Group recreation programming has been replaced by one-on-one activities with residents for social engagement.

We are reaching out to the families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences and long term care homes.