

Media Statement – Update on Mackenzie Place Long Term Care Home - Newmarket - Dr. Rhonda Collins, Chief Medical Officer, Revera

April 21, 2020

We have now received confirmation that a total of 48 residents and 16 staff members at Mackenzie Place Long Term Care Home in Newmarket have tested positive for COVID-19. The home has placed all residents in isolation. The staff who tested positive are in self-isolation at home.

We are working closely with public health officials and are following strict infection control practices. All staff providing care for residents in isolation (positive or symptomatic) must wear full personal protective equipment (PPE) which includes a mask, face shield, gloves and gown. All staff have been directed to wear a surgical mask in the home at all times.

Last week, the Government of Ontario updated their testing guidelines for COVID-19 to allow for testing of whole long term care homes where an outbreak has occurred if appropriate. This new guideline was applied to Mackenzie Place by York Region Public Health, where all the home's residents and staff were tested, whether or not they had any respiratory symptoms.

We appreciate the York Region Public Health's proactive approach to 'whole home' testing. Knowing which residents have tested positive, even if they don't have symptoms, puts us in better position to isolate affected residents and provide them with appropriate care and support.

We continue to do enhanced cleaning at Mackenzie Place. High touch areas like doors and handrails are receiving more frequent cleaning. Common areas, resident rooms and staff rooms are being disinfected using a Clorox 360 Disinfectant Cleaner system.

To promote physical distancing, residents are being served their meals in their rooms. Group recreation programming has been replaced by one-on-one activities with residents for social engagement.

We will continue to reach out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.