



**Media Statement – Update on Mackenzie Place Long Term Care Home - Newmarket
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

May 24, 2020

All residents were tested last week and to date we have received confirmation that 79 residents of Mackenzie Place Long Term Care Home in Newmarket tested positive for COVID-19 since the outbreak began. All of the residents at the home who tested positive, 59 in total, are now considered recovered. Three residents who remain in hospital have also tested negative. All residents in the home will remain in isolation for the duration of the outbreak as a precaution.

We are saddened to confirm that we have lost 16 people to the COVID-19 virus at the home. This is heartbreaking for the families and the team at Mackenzie Place extends our deepest condolences to them.

Among staff, there are 24 confirmed positive cases to date; six have recovered and 18 remain in self-isolation at home.

To help support us in our efforts to manage the outbreak, our partners at Southlake Regional Health Centre is deploying resources to Mackenzie Place. This extra help from Southlake in dealing with the demands of the pandemic is very much appreciated. We are very proud of our dedicated employees, who have been working long hours to care for our residents.

We continue to work closely with York Region Public Health and are following strict infection control practices. Staff providing care for residents in isolation (positive or symptomatic) must wear full personal protective equipment (PPE) which includes a mask, face shield, gloves and gown. Staff have been directed to wear a surgical mask in the home at all times.

We continue to do enhanced cleaning at Mackenzie Place, disinfecting high touch areas like doors and handrails, common areas, resident rooms and staff rooms more frequently.

To promote physical distancing, residents are being served their meals in their rooms. Group recreation programming has been replaced by one-on-one activities with residents for social engagement.

We are reaching out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.