



**Media Statement – Update on Mackenzie Place Long Term Care Home - Newmarket  
- Dr. Rhonda Collins, Chief Medical Officer, Revera**

May 9, 2020

To date, we have received confirmation that 77 residents of Mackenzie Place Long Term Care Home in Newmarket have tested positive for COVID-19 and 34 of those residents have recovered. All residents in the home are in isolation. Among staff, there are 23 total confirmed positive cases. Four staff have recovered; the rest are in self-isolation at home.

We are saddened to confirm that we have lost 12 people to this virus at the home. This is heartbreaking for the families and the team at Mackenzie Place extends our deepest condolences to them.

To help support us in our efforts to manage the outbreak, our partners at Southlake Regional Health Centre will continue to deploy resources to Mackenzie Place. Although the home has been fully staffed since the beginning of the outbreak, this extra help from Southlake in dealing with the demands of the pandemic is very much appreciated. We are very proud of our dedicated employees, who have been going above and beyond and working long hours, sometimes seven days a week, to care for our residents.

We continue to work closely with York Region Public Health and are following strict infection control practices. Staff providing care for residents in isolation (positive or symptomatic) must wear full personal protective equipment (PPE) which includes a mask, face shield, gloves and gown. Staff have been directed to wear a surgical mask in the home at all times.

We continue to do enhanced cleaning at Mackenzie Place, disinfecting high touch areas like doors and handrails, common areas, resident rooms and staff rooms more frequently.

To promote physical distancing, residents are being served their meals in their rooms. Group recreation programming has been replaced by one-on-one activities with residents for social engagement.

We are reaching out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.