



Media Statement – Update on McKenzie Towne Continuing Care Centre - Dr. Rhonda Collins, Chief Medical Officer, Revera

April 11, 2020

It is with our deepest regrets that we confirm a total of eighteen residents of McKenzie Towne Continuing Care Centre have now passed away of conditions related to COVID-19. We extend our most sincere and heartfelt condolences to the family and friends of the residents who passed away, and to the staff who cared for them. We are heartened that 18 residents have recovered.

The current total of residents with positive tests is 59. There are also 40 staff members in isolation after testing positive for COVID-19.

We know this is a very frightening time for anyone who has a family member living at McKenzie Towne Continuing Care Centre. We are singularly focused on doing everything we can to contain this outbreak. We are working closely with Alberta Health Service's public health experts to implement and comply with their directives, and we are very grateful for the clinical nursing resources and infection control experts they are providing to us.

All staff providing care for residents in isolation (positive or symptomatic) must wear full personal protective equipment (PPE) which includes a mask, face shield, gloves and gown, while providing care.

Given the increasing numbers of asymptomatic and presymptomatic spread of COVID-19, Revera has now moved to a universal masking policy for all staff. Going forward, all staff working in all areas of our long term care homes and retirement residences will be required to wear masks at all times.

We are continuing to update residents' families on a regular basis via email and phone, and are prioritizing those who are in isolation or have experienced a change in condition.

Staffing at McKenzie Towne Continuing Care Centre has been challenging, however we are pleased that it is now stabilized, and we are grateful to the committed team members who continue to come to work under the most challenging circumstances.

Revera continues to do everything we can to keep our residents and employees safe as we work to control and prevent the spread of COVID-19 at our long term care homes and retirement residences.