



Media Statement – Update on McKenzie Towne Retirement Residence - Dr. Rhonda Collins, Chief Medical Officer, Revera

April 11, 2020

On April 3, we learned that one resident and one staff member at McKenzie Towne Retirement in Calgary, Alberta tested positive for COVID-19. The resident is in isolation and the staff member is in self-isolation at home. We have had no new cases of COVID-19 at the residence since this time.

We are working closely with public health officials and are following strict infection control practices. All staff providing care the resident in isolation must wear full personal protective equipment (PPE) which includes a mask, face shield, gloves and gown, while providing care.

Given the increasing numbers of asymptomatic and presymptomatic spread of COVID-19, Revera has now moved to a universal masking policy for all staff. Going forward, all staff working in all areas of our long term care homes and retirement residences will be required to wear masks at all times.

We continue to do enhanced cleaning at McKenzie Towne Retirement Residence, using extra housekeeping staff to do more frequent cleaning. High touch areas like common areas, staff rooms are being disinfected using a Clorox 360 Disinfectant Cleaner system. To promote physical distancing, residents are being served their meals in their rooms and group recreation programming has been replaced by one-on-one activities for with residents for social engagement.

We have informed residents, their families and the staff on the status of the outbreak. We will continue to reach out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our long term care homes and retirement residences.