



Media Statement – Update on COVID-19 outbreak at Victoria Place Retirement Residence - Kitchener

- Dr. Rhonda Collins, Chief Medical Officer, Revera

April 25, 2020

We have received confirmation that 22 residents and three staff members of Victoria Place Retirement Residence in Kitchener have tested positive for COVID-19. Two residents are in hospital, the rest are in isolation in their suites. We regret to confirm that a resident of Victoria Place has passed away with COVID-19 on April 23. We offer our most sincere condolences to their family and friends.

We are working closely with Region of Waterloo Public Health officials, who declared an outbreak at the residence on April 19, and are following pandemic outbreak protocols and infection control practices. All residents are monitored closely for symptoms and all staff are screened at the beginning and end of their shifts. Staff providing care for residents in isolation (positive or symptomatic) wear appropriate personal protective equipment (PPE) which includes a mask, face shield, gloves and gown. All staff are required to wear a surgical mask in the residence at all times.

We are doing enhanced cleaning at Victoria Place Retirement Residence, cleaning high touch surfaces like handrails and doors, resident rooms, common areas, and staff rooms more frequently.

To promote physical distancing, residents are being served their meals in their suites. Group recreation programming has been replaced by one-on-one activities with residents for social engagement.

We have informed residents, their families and the staff of the status of the outbreak. We will reach out to all families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences and long term care homes.