



Media Statement – Update on COVID-19 outbreak at Victoria Place Retirement Residence - Kitchener

- Dr. Rhonda Collins, Chief Medical Officer, Revera

May 5, 2020

We have received confirmation that 23 residents and 7 staff members of Victoria Place Retirement Residence in Kitchener have tested positive for COVID-19 since the outbreak began. Five residents have recovered, the rest are in isolation in their suites. Two staff members have recovered, the others are in isolation at home.

We regret to confirm that three residents of Victoria Place have passed away with COVID-19. The team at Victoria Place offers our most sincere condolences to the families and friends of the people we have lost to this pandemic.

We are working closely with Region of Waterloo Public Health officials and are following pandemic outbreak protocols and infection control practices. All residents are monitored closely for symptoms and all staff are screened at the beginning and end of their shifts. Staff providing care for residents in isolation (positive or symptomatic) wear appropriate personal protective equipment (PPE) which includes a mask, face shield, gloves and gown. All staff are required to wear a surgical mask in the residence at all times.

We are doing enhanced cleaning at Victoria Place, cleaning high touch surfaces like handrails and doors, resident rooms, common areas, and staff rooms more frequently.

To promote physical distancing, residents are being served their meals in their suites. Group recreation programming has been replaced by one-on-one activities with residents for social engagement.

We continue to reach out to families of residents as often as possible to provide updates on their loved ones during this time of physical isolation.

Revera continues to do everything we can to keep our residents and employees safe as we work to prevent the spread of COVID-19 at our retirement residences and long term care homes.