



Media Statement – Resident at Hillside Manor Long Term Care Home in Stratford confirmed positive for COVID-19

On Saturday, March 28, we received confirmation that one resident at Hillside Manor Long Term Care Home in Stratford, Ontario, has tested positive for COVID-19. One other resident with symptoms tested negative. We are waiting on the test results for one other resident.

We have implemented full outbreak protocols. The resident who has tested positive, and the resident who is awaiting test results are in isolation, as are any residents who have been in close contact with these two individuals. Residents in isolation stay in their room and are fed their meals in their room on overbed trays.

All staff with direct contact with residents with respiratory symptoms wear full personal protective equipment (PPE) while providing care. This applies to RNs, RPNs, PSWs, dietary aides, recreation and housekeeping staff.

A Clorox 360 Disinfectant Cleaner is being used to do deep cleaning and disinfecting of resident rooms and common areas. Since the pandemic was declared, we have undertaken enhanced cleaning of the home and this will continue. This includes bringing in extra housekeeping staff to do more frequent cleaning, especially in high touch areas like doorknobs, handrails, common areas, staff rooms and seating areas.

Recreation programming has been cancelled with a view to promote physical distancing. Recreation staff now do one-on-one activities with residents to keep them socially engaged. We have introduced a program where we will call all family members as often as possible, with the goal of speaking with each family every day or two, to provide updates on their loved ones during this time of physical isolation.

We are bringing in extra staffing resources to support the outbreak response. Revera continues to do everything we can to keep our residents and employees safe as we work to control and prevent the spread of COVID-19 at our long term care homes and retirement residences.

– Dr. Rhonda Collins, Chief Medical Officer, Revera